RITS Program







Canaan, Cornwall, Salisbury, Sharon, North Canaan

(860) 824-7067



Barkhamsted, Colebrook, Goshen, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, Torrington, Warren, Winchester

860-489-2535



Burlington, Hartland, Roxbury, Washington

860-567-0863

What is RITS?

RITS stands for Rural Independent Transportation Service.

Who is it for?

The RITS program is for nonemergency medical trips for the elderly and disabled, for example: dialysis, radiation, pulmonary rehabilitation, etc.

Who provides the services?

Depending on what town you live in, either Geer, Northwest CT Transit District, or EdAdvance will provide the service with handicapped accessible mini-vans.

Where can I go?

The trip needs to begin OR end in one of the Northwest Hills towns. Rides are available to and from medical facilities outside of the region such as Yale New Haven or UConn Medical Center.

How much does it cost?

NHCOG funds the program. No fare is charged. Donations accepted.

How do I use it?

Call the designated provider for your town (see map at left) and arrange for your ride as soon as you schedule your medical appointment. Calls should be made 48 hours in advance. Doorto-door service is generally available Monday – Friday, 9am – 6pm.